



B7
VILLAS AND
RESORTS

☎ 077 8726 772

📍 No. 43/12, Suramya Mawatha, New
Hospital Road, Pamunuwa,
Maharagama.

🌐 b7villasandresorts.com

Refund and Cancellation Policy

Purpose and Cancellation Policy

This policy sets out when refunds are and are not given for bookings at B7 Villas & Resorts. By making a booking, paying a deposit, the guest agrees to this policy.

Booking Deposit and Payment

A non-refundable deposit of 50% of the total booking is required to confirm a reervation, and the remaining is due the day the customer checks-in. Failure to cover the balance by the due date, the company may cancel the booking and retain the deposit. Unused nights are not refundable, whether or no the guest chooses to use them.

Changes and Cancellation to Bookings

A request to a change in booking is subject to availability and is not guaranteed.

The Company may cancel or relocate a booking due to circumstances beyond its control, including natural disaster, government restrictions, safety concerns, utility failure or property damage.

In that case the Company will offer, at its choice, either alternative dates, or a refund of the amount paid for the cancelled stay. The Company is not liable for any other costs, including travel, flights or lost expenses.

General

The company's decision on any refund is final to the extent permitted by law and the company may updated this policy at any time.